

3 February 2022

Dominika Stopa
The Jagiellonian Language Centre
Jagiellonian University
ul. Ingardena 3
30-060 Kraków
Poland

Dear Dominika,

It gives me great pleasure to inform you that Eaquals has endorsed the recommendation to re-confirm **The Jagiellonian Language Centre** as an accredited member of Eaquals.

Your membership will be valid until **31 December 2023**.

According to Eaquals principles The Jagiellonian Language Centre may use the following statement as reference in publicity and on the website:

The Jagiellonian Language Centre was inspected by Eaquals in 2021 and met the high standards required for Eaquals accreditation. The teaching, the course programmes, as well as the course organisation, the learning resources, testing and evaluation were all judged to be of high quality. It was found that the institution takes great care to protect the welfare of its clients and staff, and all publicity materials produced by the institution are accurate and truthful.

You may also publish the words:

The Inspectors identified points of excellence in the following categories:

Management and Administration

Management and Administration is an area of excellence because

- the Centre has a very inclusive approach to human resources management which actively encourages engagement by staff and promotes initiative and involvement
- there is evidence of well-planned and organised management of change and a readiness to innovate, as in the work in progress on integrating the Centre's links more closely with other faculties as well as reviewing and adapting course syllabi to meet faculty needs
- the administrative and academic staff show exceptional attention to detail and provide personal service in a way that contributes to the efficient operation of the Jagiellonian Language Centre in the context of the whole University.

Communication with Staff

Communication with Staff is an area of excellence because the Centre uses excellent information and communication channels, such as the University cloud, Moodle, MS Teams, to distribute information about its developments and achievement. The Centre has established excellent links with the wider University's administrative and academic departments in a manner that contributes significantly to the quality of teaching and student experience.

Academic Resources

Academic Resources are excellent because the Centre has an effective and reliable system for maintaining, reviewing and upgrading its range of resources to ensure continued relevance, topicality and alignment to course objectives. Teaching and learning materials combine published material with high quality internally produced resources and these resources are used effectively to enhance learning.



Staff Profile and Development

Staff Profile and Development is an area of excellence because

- there is a rich programme of in-house training, with input from outside trainers (university and external) and involvement of the Language Centre's own staff
- there is an exceptionally well-planned approach to continuous professional development which benefits individuals as well as the Language Centre, such as successful implementation of the Equals CPD Recognition Scheme
- the Language Centre is supportive towards staff undertaking additional training or professional development by providing financial support for the training and travel costs.

In addition you are permitted to publish or share the final version of your report on condition that it is shared or published in its entirety only.

I would like to extend my warmest congratulations on the result of the inspection, and encourage you to take note of the inspectors' recommendations.

I wish you well with your programme of continuous improvement.

Best wishes

A handwritten signature in blue ink, appearing to read 'Ludka Kotarska', is placed above the printed name.

Ludka Kotarska
Director of Accreditation and Consultancy